

## ABSTRACT

1 An enterprise or business system is disclosed that  
2 provides content and services to customers over an  
3 infrastructure. The system includes a plurality of  
4 business application modules and associated databases,  
5 and further includes a bus, such as an enterprise  
6 application integration (EAI) bus, for interconnecting  
7 the plurality of business application modules, the  
8 associated databases and customer equipment. The EAI  
9 provides an inter-application module and customer  
10 equipment messaging function and message/data translation  
11 capability. In the preferred embodiment at least one of  
12 the plurality of business application modules is a  
13 customer billing application module that cooperates with  
14 others of the plurality of business application modules  
15 and the customer equipment through the EAI for  
16 generating, for individual ones of the customers, a bill  
17 that contains a unified accounting of all of the content  
18 and services received by the customer through the  
19 infrastructure.